

The Importance of Empathy & Understanding in Leadership

Mental Health:
89% of workers agree that empathy leads to better mental health in the workplace.

Staff Retention: 92% of employees would be more likely **to stay** with an organisation company if their leaders showed more empathy.



Healthcare: 77% of NHS staff who feel supported by their **leaders** report higher engagement levels, linking to improved patient care and reduced absenteeism.

Job Satisfaction & Productivity: 91% of employees believe leaders demonstrating empathy and understanding are **more likely to foster a positive work environment.**

Are you interested in becoming an Empathy Envoy?

OR

Do you have a colleague you would like to nominate for their empathy and understanding? Visit C&C Empathy Training Ltd's Empathy Envoys page to find out more.

www.empathytrainingltd.co.uk/empathy-envoys

Or email StayConnected@empathytrainingltd.co.uk