

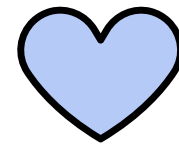
The Human Operating System

Understanding humans under pressure

Powered by the Empathy Navigation Pathway



Emotion



What we feel
(even when we
can't see it)

Perspective



The lense of our
experiences, values
and beliefs

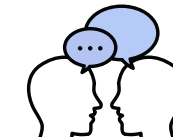


Thinking



How we process,
interpret & make
sense.

Connection



Relationship,
trust and the
need to be heard



COMPASSIONATE ACTION

What we do



LEADERSHIP

Lead with empathy, & insight to create
safe, thriving teams and cultures



COMPLAINTS

Respond in ways that restore trust,
dignity & understanding



COMMUNICATION & CIVILITY

Build respectful, courageous
conversations that reduce harm



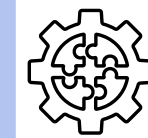
WELLBEING & RESILIENCE

Support wellbeing, build resilience
& sustain compassionate practice



DUTY OF CANDOUR

Communicate with honesty &
empathy when harm has happened



PSIRF

Investigate with learning, &
compassion and focus on involvement
& improvement

APPLICATIONS/CONTEXTS WHERE WE MAKE A DIFFERENCE



HEALTHCARE



LEADERSHIP



HOUSING &
COMMUNITIES



JUSTICE & PUBLIC
SERVICES



EDUCATION



PATIENT
SAFETY



ANIMAL
WELFARE



WORKPLACES
& HR



WELLBEING &
GROWTH



COMPLAINTS &
RESOLUTIONS



AND SO MUCH
MORE



AI HELPS US PROCESS INFORMATION
It analyse & summerises providing data, insight



HUMANS CREATE TANGIBLE UNDERSTANDING
We bring empathy, values, and felt experience



THE EMPATHY NAVIGATION PATHWAY HELPS US BRIDGE THE TWO
To respond with wisdom, compassion and accountability

DIFFERENT SITUATIONS | SAME HUMAN NEEDS | ONE HUMAN OPERATING SYSTEM